

YOUR CLAIMS MANAGEMENT PARTNERS

Roosevelt Road Specialty (RRS) and its MGUs are dedicated to proactive claim management that protects our clients' interests. With a robust team of in-house attorneys, claims professionals, and third-party claims administrators, we ensure fair settlements and deliver unparalleled support throughout the claims process. Our Criminal Investigative Unit (CIU) also takes decisive action to combat fraud, safeguarding our clients' assets.

MEET THE TEAM:

Jennifer Pymm, *Associate General Counsel of Casualty Claims*
jpyymm@tradesmanprogram.com | 332.345.3716

Jennifer Pymm is the Head of Claims and oversees the RRS Claims Team. This includes three of the four verticals: Tradesman (construction), RISE (habitational), and Renaissance (sports and leisure). Her role includes managing the entire claims team, overseeing the litigation, collaborating with defense counsel, and maintaining active communication with brokers and insureds. Jennifer was in private practice in NY for over 13 years, and has worked in the insurance industry on both the carrier and TPA side for over 15 years. Her leadership and nearly 30 years of experience in the industry ensures favorable outcomes for our insured partners

Jennifer is admitted to practice law in New York and holds additional admissions to the SDNY, EDNY, NDNYS, the 2d Circuit, and the United States Supreme Court, highlighting her extensive legal expertise.

Thomas Kelly, *General Counsel*
tkelly@tradesmanprogram.com | 914.474.1475

With over 35 years of experience, Tom Kelly specializes in personal injury litigation, insurance coverage disputes, and regulatory compliance. He works closely with the TPA and outside counsel to defend Labor Law claims and ensures rigorous adherence to compliance standards.

He is admitted to the Southern and Northern District Federal Courts as well as the 2nd Circuit Court of Appeals.

Jocelyn Kelly, *Associate General Counsel*
jkelly@tradesmanprogram.com | 914.474.9732

Jocelyn Kelly is the Associate General Counsel overseeing the Tradesman coverage department and open claim resolutions with precision. Her expertise in Labor Law litigation and regulatory compliance supports our clients' strategic needs.

Jocelyn is an attorney admitted to practice law in the State of New York, as well as in the Southern District of New York Federal Court.

Ilyana Meyer, *Claims and CIU/SIU Oversight Counsel*
imeyer@tradesmanprogram.com

Ilyana Meyer is CIU and claims counsel who oversees fraud investigations and business auto claims, ensuring thorough analysis and appropriate escalation. With 12+ years in insurance defense and real estate law, she brings exceptional expertise to claims management.

Lily Hickey, *Director of Claims - Real Estate, Entertainment, Sports, and Leisure*
lhickey@tradesmanprogram.com

Lily handles the complex liability claims for RISE and Renaissance programs, leveraging her extensive claims background to deliver top-notch service and outcomes.

She holds a P&C Broker's License, NYS Independent Adjuster License, ARM, and CRIS designations.

John Ferrentino, *Senior Claims Supervisor - Habitational*
jferrentino@tradesmanprogram.com | 929.229.5417

John oversees habitational claims, collaborating with resolution managers and defense counsel. With over three decades of insurance experience, he brings a deep understanding of casualty claims and litigation.

Jonathan B. Marin, *Associate General Counsel*
jmarin@tradesmanprogram.com | 929.581.0205

Jonathan Marin manages complex construction claims, focusing on Labor Law and workers' compensation. His regulatory knowledge ensures claims are resolved efficiently.

He is duly admitted to the New York State Bar and has extensive insurance litigation experience.

Lee-David Weiner, General Liability Claims Counsel
lweiner@tradesmanprogram.com | 914.265.9510

Lee-David oversees construction accident litigation, partnering with outside counsel to drive optimal outcomes. His nearly 20 years in insurance defense bring a wealth of experience to the team.

Admitted to practice law in NY and NJ as well as the United States District Courts of the Eastern and Southern Districts.

Anthony Coleman, Senior Vice President, Claims
acoleman@tradesmanprogram.com | 332.345.3276

Anthony manages our third-party claims administrator and provides strategic guidance to insureds and brokers. With 30 years of experience, his insights drive efficient and effective claim resolutions.

He's often a speaker on industry topics, including strategies for managing high-stakes claims.

Oscar Burgos, Claims Manager/Head of Special Investigative Unit (SIU)

oburgos@tradesmanprogram.com | 332.240.6882

Oscar oversees key TPM client accounts and leads our SIU to combat fraud. With over 20 years as a Chief Insurance Claims Officer, he brings unmatched expertise in claims administration.

Angelina Thompson, Claim Supervisor

athompson@tradesmanprogram.com | 914.265.4529

Angelina oversees event liability claims for Renaissance Specialty, ensuring clients' needs are met and acting as a liaison between TPA and clients.

She holds a P&C license along with ARM and AIC designations.

Andrea Wright, Claims Supervisor – Construction General Liability

awright@tradesmanprogram.com | 332.345.3643

Andrea oversees GL Claims, ensuring they align with TPMs Best Practices. With 35 years of experience, she specializes in catastrophic losses and construction-related claims, including heavy haul, cranes, and pump truck incidents.

She holds licenses in over 15 states for P&C claims.

Robert A. Bienvenu, III, Senior Claims Examiner – Entertainment, Sports, Leisure

rbienvenu@renspecialty.com | 512.758.632

Robert oversees entertainment and sports claims, bringing over 20 years of multi-line claims experience across 40+ states, including liability, workers compensation, and subrogation exposures.

Michael S. Foster, AIC, Senior Claims Examiner – Habitational

mfooster@tradesmanprogram.com | 914.267.0443

Michael is the oversight manager for TPM with a focus on the habitational claims, leveraging 25+ years of experience across general liability, auto, and professional liability.

He holds 29 state insurance adjuster licenses and an AIC designation.

HOW OUR CLAIMS MANAGEMENT BENEFITS YOU

- **Expert Guidance:** Decades of experience paired with top-tier legal and claims management certifications.
- **Comprehensive Support:** From proactive oversight to fraud prevention, we cover all aspects of claims management.
- **Tailored Solutions:** Customized strategies designed to meet your business' unique needs.
- **Client-Centric Approach:** We prioritize open communication, trust, and long-term success for our clients.



Roosevelt Road

SPECIALTY

SPEED. ACCURACY. SUBSTANCE.



For more insights into our loss control program, scan QR code.